



CITY OF AUSTELL

2716 Broad Street • Austell, Georgia 30106 • (770) 944-4300

UTILITY SERVICE APPLICATION

APPLICATIONS WILL NOT BE ACCEPTED, OR WATER TURNED ON, WITHOUT THE FOLLOWING INFORMATION:

- 1. **\$75.00 deposit** – Deposit charge will be refunded if you can provide two letters of credit with a two year history from other utility companies within two weeks. If a deposit has been paid, your deposit will be returned at the end of twenty-four months, if no late or service charges have been applied to the account. Your request must be in writing.
- 2. Trash bag and recycling bin information (if inside City).
- 3. **Picture identification** - This must be the person in which the account will be in. Two forms of identification are required.
- 4. **Rental or lease agreement** – If you do not own the property where service will be established, a copy of the rental or lease agreement must accompany this application. Proof of ownership will be required.

There must be someone present at the time the water is turned on. You will receive same day service until 2:00 PM.

APPLICANT NAME

SERVICE ADDRESS

MAILING ADDRESS (if different from above)

CITY

STATE

ZIP CODE

TELEPHONE NUMBER

()

CELLULAR TELEPHONE NUMBER

()

SOCIAL SECURITY NUMBER

DRIVERS LICENSE NUMBER

DATE OF BIRTH

HAVE YOU PREVIOUSLY HAD SERVICE WITH THE CITY OF AUSTELL?

YES NO

IF YES, PLEASE LIST ADDRESS:

APPLICANT EMPLOYER NAME

EMPLOYERS TELEPHONE NUMBER

()

SPOUSES NAME

SOCIAL SECURITY NUMBER

SPOUSES CELLULAR TELEPHONE NUMBER

()

SPOUSES EMPLOYER NAME

EMPLOYERS TELEPHONE NUMBER

()

NEAREST RELATIVE – NOT LIVING WITH YOU

NAME

TELEPHONE NUMBER

RELATIONSHIP

All water bills are due and payable by the 15th of each month. If the bill is not paid by this date, an automatic 10% late charge will be added to the past due balance and the total bill amount becomes due the first day of the month following billing date. Applicant is responsible for all charges until applicant has requested service to be terminated in his/her name. If a past due amount is shown on the bill, the full amount due must be paid or service will be discontinued without further notice. Additional charges will apply for restoration of service and any other costs incurred in settling your account. Failure to receive a bill does not entitle delayed payment. There will be a \$25.00 charge for all checks returned due to insufficient funds or closed accounts.

I understand, and hereby agree to the following: (1) falsification of any of the above information may result in immediate disconnection of service without notice; (2) failure to pay account in accordance with the City of Austell's policies will result in disconnection of service; (3) failure to pay final bill will result in account being submitted to collections. I will, as a result, be responsible for all late charges, interest and collection costs, including reasonable attorneys fees; (4) no one living in my household has an outstanding balance owing the City of Austell; and (5) water is temporarily connected until records have been verified and approved.

SIGNATURE

DATE